

Advance Directives

Advance Directives allows a person to give direction about medical care or to designate another person(s) to make medical decisions if he or she should lose decision-making capacity.

If a patient should provide his/her advance directive, a copy will be placed on the patient's medical record and transferred with the patient should a hospital transfer be ordered by his/her physician.

In order to assure that the community is served by this facility, information concerning advance directives is available at the facility. While the state of Ohio does not have a required specific form for an advanced directive, sample forms are available at the center's office. To obtain this form and information, please call **937-741-1111**.

Patient Rights Notification

Each patient at the center will be notified of their rights in the following manner:

- A written notice provided in a language and manner the patient understands.
- A posted notice visible by patients and families waiting for treatment.

Patient Guardian

The patient's guardian, next of kin, or legally authorized responsible person has the right to exercise the rights delineated on the patient's behalf, to the extent

permitted by law, if the patient:

- has been adjudicated incompetent in accordance with the law.
- has designated a legal representative to act on their behalf.
- is a minor.

Patient Grievances

The patient and family are encouraged to help the facility improve its understanding of the patient's environment by providing feedback, suggestions, comments and/or complaints regarding the service needs, and expectations.

A complaint or grievance should be registered by contacting the center and/or a patient advocate at the Ohio Department of Health or Medicare (numbers provided in this flyer). The surgery center will respond in writing with notice of how the grievance has been addressed.

Contacts:

Surgery Center of Dayton
1 Elizabeth Place, 4th Floor
Dayton, OH 45417

Dan Lommer, CEO
937-741-1111
dlommer@surgerycenterofdayton.com

Marcia Dunfee, MSN,
Chief Administrative Officer
Director of Nursing
937-741-1111
mdunfee@surgerycenterofdayton.com

Ohio Department of Health
246 North High Street
Columbus, OH 43215

Medicare Beneficiary Ombudsman
1-800-MEDICARE
(1-800-633-4227)
(800)342-0553 <https://www.medicare.gov/claims-and-appeals/medicare-rights/get-help/ombudsman.html>

Physician Participation

Surgery Center of Dayton is a joint venture between SCOD Physicians and Hendricks Assistance Company. Lance Tigyer, DO

